

2019 DISNEY FAMILY HOLIDAY CELEBRATION

Enjoy the Disney Family Holiday Celebration

October 13, 2019 – February 13, 2020*

CELEBRATE WITH FAMILY AND FRIENDS!

We thank you for all that you do and invite you to enjoy the 2019 Disney Family Holiday Celebration!

We hold this Celebration in recognition of your hard work all year long. We hope you enjoy the Celebration. Happy Holidays!

Celebrate at *Disneyland*® Resort and *Walt Disney World*® Resort.

PLAY

- One-Day Admission – Theme Park(s)
- One-Day Admission - Water Park
- One-Round - Miniature Golf

EAT

- Complimentary Snack Coupons
- Dining Discount Certificates (30%/40%/50% Off)

SHOP

- 40% off Merchandise
- 35% off at TEAM Center at *Disneyland*® Resort/Company D at *Walt Disney World*® Resort
- 20% off at Company D at *Disneyland*® Resort/Cast Connection at *Walt Disney World*® Resort

CHERISH

- Disney Resort Hotels Special Holiday Rates
- Complimentary Disney PhotoPass® Service 5X7 Photo Print
- More Holiday Discount Offers:
 - Special discounts on select Spa Services at *Walt Disney World*® Resort
 - Special Holiday Golf Green Fee at *Walt Disney World*® Resort
 - Special enrollment fee at Mickey's Cast Fitness Center at *Walt Disney World*® Resort (for eligible Employees only)

*Block-out dates apply. See each offer for details. Theme Park block-out dates available at blockoutdates.disney.com. Block-out dates may change at any time, and you are responsible for checking updated information prior to your visit. The rules, entitlements and procedures of the Complimentary Admission and Discounts Policy and the Disney Family Holiday Celebration Program, in effect from time to time, apply. Additionally, admission and offers are subject to capacity, availability, restrictions, and change or cancellation without notice. This information is intended for eligible Employees and Retirees.

Disney Family Holiday Celebration

October 13, 2019 – February 13, 2020*

Eligible Employees and Retirees can enjoy the 2019 Disney Family Holiday Celebration at *Disneyland*® Resort and *Walt Disney World*® Resort.

Your admission tickets will be valid for:

- One-day admission at *Disney California Adventure*® Park or the *Walt Disney World*® Resort Theme Parks
- One-day admission at *Disney's Typhoon Lagoon* water park or *Disney's Blizzard Beach*® Water Park
- One round of miniature golf at Disney's Winter Summerland Miniature Golf Course or Disney's Fantasia Gardens Miniature Golf Course.

All certificates and coupons will be valid on either the East coast or the West coast.

Eligible Employees will receive their Disney Family Holiday Celebration eTickets online at CompAdmission.disney.com. The Disney Family Holiday Celebration certificates and coupons will be mailed to their mailing address, listed in Company records.

Tickets for eligible Retirees will be included with their packet and mailed to their mailing address in Company records. To verify or update your mailing address, please call Global HR Operations at (321) 939-7000.

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Complimentary One-day Theme Park Admission

October 13, 2019 – February 13, 2020*

It's your choice! You choose where you want to celebrate. You can enjoy Disney Family Holiday Celebration admission to theme park(s) in either California or in Florida! You can use your Disney Family Holiday Celebration tickets to enjoy one-day admission with family or friends to *Disney California Adventure*® Park or one-day admission to the *Walt Disney World*® Theme Parks with the ability to visit multiple parks in one day.

For eligible Employees and Retirees, 2019 Disney Family Holiday Celebration Tickets include:

- Disney Family Holiday Celebration *Disneyland*® Resort Primary Ticket - Required for admission to *Disney California Adventure*® Park (Main Entrance Pass/Self-Admission Pass is required for admission to a *Walt Disney World*® Resort Theme Park)
- Disney Family Holiday Celebration Guest Tickets (Tickets will be valid at *Disney California Adventure*® Park or *Walt Disney World*® Resort Theme Parks)

One-Day Theme Park Admission*

The Disney Family Holiday Celebration tickets will be valid to use for the following entitlements October 13, 2019 through the printed expiration date of February 13, 2020:

- Admission to the following theme park for one day: *Disney California Adventure*® Park
- OR
- Admission to one (1) or more of the following theme parks for one day: *Magic Kingdom*® Park, *Epcot*®, *Disney's Hollywood Studios*® and/or *Disney's Animal Kingdom*® Theme Park

View How-To Guides:

- *Disney California Adventure*® Park Admission
- *Walt Disney World*® Resort Theme Parks Admission
- My Disney Experience®

*Block-out dates apply. Please visit blockoutdates.disney.com. Block-out dates may change at any time, and you are responsible for checking updated information prior to your theme park visit. The rules, entitlements and procedures of the Complimentary Admission and Discounts Policy and the Disney Family Holiday Celebration Program, in effect from time to time, apply. Additionally, admission and offers are subject to capacity, availability, restrictions, and change or cancellation without notice. This information is intended for eligible Employees and Retirees.

Complimentary Water Park Admission

October 13, 2019 – February 13, 2020*

Enjoy Admission to one of the water parks at *Walt Disney World*® Resort with family and friends for one day.

Eligible Employees and Retirees can use their Disney Family Holiday Celebration tickets to enjoy one-day of admission with family or friends to *Disney's Typhoon Lagoon* water park or *Disney's Blizzard Beach*® Water Park.*

**Disney's Blizzard Beach*® Water Park will be closed for refurbishment Sept. 8, 2019 – Jan. 12, 2020.

**Disney's Typhoon Lagoon* water park will be closed for refurbishment Jan. 13, 2020 – March 28, 2020.

*Admission is subject to capacity and other restrictions, including the rules, entitlements and procedures of the Complimentary Admission and Discounts Policy and the Disney Family Holiday Celebration Program in effect from time to time.

Complimentary Round of Miniature Golf

October 13, 2019 – February 13, 2020*

Get a hole in one at *Walt Disney World*® Resort miniature golf courses.

ENJOY ONE (1) ROUND OF MINIATURE GOLF AT *WALT DISNEY WORLD*® RESORT

Eligible Employees and Retirees can use their Disney Family Holiday Celebration tickets to enjoy one round of miniature golf with family or friends at Disney's Winter Summerland Miniature Golf Course or Disney's Fantasia Gardens Miniature Golf Course.

*Tickets are valid up through 9:00 PM daily.

**Block-out dates: December 21, 2019 – January 4, 2020.*

Admission is subject to capacity and other restrictions, including the rules, entitlements and procedures of the Complimentary Admission and Discounts Policy and the Disney Family Holiday Celebration Program in effect from time to time.

Using Your Admission Tickets

October 13, 2019 – February 13, 2020*

HOW TO USE YOUR DISNEY FAMILY HOLIDAY CELEBRATION TICKETS FOR ADMISSION AT EITHER *DISNEY CALIFORNIA ADVENTURE® PARK* OR THE THEME PARKS AT *WALT DISNEY WORLD® RESORT*, THE WATER PARKS AND MINIATURE GOLF COURSES

Disney Family Holiday Celebration Tickets will be valid for use for the period of October 13, 2019 – February 13, 2020*.

*Block-out dates apply. Please visit blockoutdates.disney.com for theme park block-out dates. Block-out dates may change at any time, and you are responsible for checking updated information prior to your visit. Admission to theme parks, water parks and golf courses are subject to capacity, availability, and other restrictions, including the rules, entitlements and procedures of the Complimentary Admission and Discounts Policy and the Disney Family Holiday Celebration Program in effect from time to time.

Eligible Employees and Retirees or spouses/domestic partners of eligible Employees and Retirees:

Before entry:

- Gather your entire party and all admission media before proceeding to the park entrance.
 - **Your entire party MUST be present at the entrance of the theme park, water park or miniature golf course for first-time entry.** Any eTickets (printed or displayed on a mobile device) will be exchanged at the park entrance for plastic/paper entry tickets. The paper entry ticket and valid photo confirmation is required for same day readmission to *Disney California Adventure® Park*. The plastic entry ticket and biometric or other confirmation is required for same day readmission to a theme park at the *Walt Disney World® Resort*, and if applicable, crossover to the other parks.
 - Eligible Employee and Retiree must have a Company-issued ID, Main Entrance Pass or Self-Admission Pass, and Disney Family Holiday Celebration tickets.
 - Eligible spouse/domestic partner must have a valid government-issued photo ID, Spouse/Domestic Partner Pass and Disney Family Holiday Celebration tickets.
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For entry into *Disney California Adventure*® Park:

1. If the eligible Employee or Retiree is admitting their guests, they will present their Company-issued ID and the Disney Family Holiday Celebration *Disneyland*® Resort Primary Ticket along with one (1) Disney Family Holiday Celebration Guest Ticket for each of their Guests. Eligible Employee or Retiree **MUST** be present to admit all Guests.
2. If the spouse/domestic partner of an eligible Employee or Retiree is admitting guests, they will present their government-issued photo ID, their Spouse/Domestic Partner Pass and the Disney Family Holiday Celebration *Disneyland*® Resort Primary Ticket along with one (1) Disney Family Holiday Celebration Guest Ticket for each of their Guests. Eligible spouse/domestic partner **MUST** be present to admit all Guests.
3. Present one (1) Disney Family Holiday Celebration Guest Ticket for each of your Guests
 - Disney Family Holiday Celebration Guest eTickets or plastic entry tickets must be used in conjunction with the *Disneyland*® Resort Primary eTicket or plastic entry ticket at *Disney California Adventure*® Park.
 - Any eTickets (printed or displayed on a mobile device) will be exchanged for paper tickets.
 - All tickets **MUST** be used on the same day at the same time. Any unused tickets after the first-time entry will be voided and no longer valid for use.
 - Each ticket may only be used by one Guest for one day.
4. Your Guests should enter immediately after you enter.
5. To re-enter *Disney California Adventure*® Park on the same day, the Employee, Retiree or their spouse/domestic partner will need to present the paper ticket they were issued when they first entered the park along with their Company-issued ID, or government-issued photo ID along with Spouse/Domestic Partner Pass, respectively. Their Guests must present the paper ticket they were issued when they first entered the park. Valid photo confirmation will also be required at the time of re-entry.
6. At the same time that you use your Disney Family Holiday Celebration tickets, you may also use your Main Entrance Pass or your One-Day *Park Hopper*® Guest Tickets for additional admissions into the theme park(s) on days when your Main Entrance Pass or One-Day *Park Hopper*® Guest Ticket is valid. Please note when using both your Main Entrance Pass or One-Day *Park Hopper*® Guest Tickets along with your Disney Family Holiday Celebration tickets that there is only one admit for yourself or your spouse/domestic partner. You or your spouse/domestic partner will be admitted using the Disney Family Holiday Celebration *Disneyland*® Resort Primary ticket. Therefore, the only admits available on the Main Entrance Pass will be admits for your guest entitlements.

For entry into one of the theme parks at *Walt Disney World*® Resort:

1. If you have more than one ticket type linked to your My Disney Experience® account, stop at a theme park ticket window and have the ticket types prioritized in the order you want them to be used. If you have questions regarding your My Disney Experience® account, please call 407-939-4357.
2. FIRST, touch your Main Entrance Pass or Self-Admission Pass to the touch point. Eligible Employee or Retiree or spouse/domestic partner MUST be present to admit all Guests. **(You do not need the Disney Family Holiday Celebration *Disneyland*® Resort Primary ticket for entry into a *Walt Disney World*® Resort Theme Park.)**
3. Present one (1) Disney Family Holiday Celebration Guest Ticket for each of your Guests.
 - The Disney Family Holiday Celebration Guest Ticket must be used in conjunction with a valid Main Entrance Pass/Self-Admission Pass that is linked to the Guest Ticket.
 - Any eTickets (printed or displayed on a mobile device) will be exchanged at the touch point for plastic entry tickets (if you have not exchanged them in advance).
 - All tickets MUST be used on the same day at the same time. Any unused tickets after the first-time entry will be voided and no longer valid for use.
 - Each ticket may only be used by one Guest for one day.
4. Your Guests should enter immediately after you enter, each touching their own Disney Family Holiday Celebration Guest ticket to the touch point.
5. At the same time that you use your Disney Family Holiday Celebration tickets, you may also use your Main Entrance Pass or your One-Day *Park Hopper*® Guest Tickets for additional admissions into the theme parks on days when your Main Entrance Pass or One-Day *Park Hopper*® Guest Ticket is valid.

For all eligible Employees and Retirees or spouses/domestic partners of eligible Employees and Retirees:

- **Accompany all Guests who are not Family Members throughout the entire theme park visit** unless such Guests are accompanied by a Family Member of the eligible Employee or Retiree or spouse/domestic partner. (Please see Guest Accompaniment Guidelines below.)
- Disney Family Holiday Celebration tickets are subject to the rules, entitlements and procedures of the Complimentary Admission and Discounts Policy and the Disney Family Holiday Celebration program in effect from time to time.
- Disney Family Holiday Celebration tickets are valid only during normal operating hours. Not valid for special or premium events or other activities that are separately priced. Parks, attractions, offerings or entertainment may change operating hours, close due to refurbishing, capacity, low demand, weather, special events or other reasons, and may otherwise change or be discontinued without notice and without liability.
- Theme park, water park and golf course admission subject to Company designated block-out dates. Theme park block-out dates may change at any time, and eligible Employees and Retirees are responsible for checking updated information prior to their visit. For a current listing of applicable theme park block-out dates, please visit blockoutdates.disney.com.
- Admission is subject to capacity, availability and other restrictions.
- **Disney Family Holiday Celebration tickets may not be sold, bartered or exchanged for goods, services or benefits. Solicitation to engage in any such activities is also prohibited. Employees or Retirees will be held responsible if their tickets are sold, even if they were given to another individual who sold them.**
- Disney is not responsible for lost or stolen tickets or property. Disney is not responsible for any loss or inconvenience caused by computer error or unauthorized duplication of tickets. In the event that duplicate tickets are presented for admission, Disney reserves the right to refuse entry.
- Entry constitutes consent for Disney to use any film, video or likeness of bearer for any purpose whatsoever, without payment to the ticket bearer.
- Obey all safety signage, instructions and rules. All claims for injury or loss arising incident to presence on owners' property shall be litigated in the state where the incident occurred.
- If you have questions regarding admission, please contact the Disney Family Holiday Celebration Cast Admission line at 407-939-DFHC (407-939-3342). For additional questions, please refer to D Tools HR.

Guest Accompaniment Guidelines:

After the initial entry into an eligible Disney Theme Park, the following guest(s) who are Family Members of the eligible Employee or Retiree or their spouse/domestic partner (herein after referred to as "Family Member[s]") and are at least 14 years of age are able to enjoy the parks unaccompanied by the eligible Employee or Retiree or their spouse/domestic partner:

- Sons** and sons-in-law
- Daughters** and daughters-in-law
- Parents and legal guardians
- Fathers-in-law and mothers-in-law
- Brothers and brothers-in-law
- Sisters and sisters-in-law
- Grandparents and grandchildren
- Aunts and uncles
- Nieces and nephews
- First cousins

**Including step, adopted, foster or temporary custody children

Eligible Employees and Retirees or spouses/domestic partners using Disney Family Holiday Celebration tickets **MUST** accompany all Guest(s) not listed above throughout their ENTIRE visit, unless the Guest(s) are accompanied by a Family Member.

All Guest(s) admitted into eligible Disney Theme Parks, Water Park or Miniature Golf Course must have a valid form of admission throughout the length of their visit.

* Block-out dates apply. See each offer for details. Theme park block-out dates available at blockoutdates.disney.com. Block-out dates may change at any time, and you are responsible for checking updated information prior to your visit. The rules, entitlements and procedures of the Complimentary Admission and Discounts Policy and the Disney Family Holiday Celebration Program, in effect from time to time, apply. Additionally, admission and offers are subject to capacity, availability, restrictions, and change or cancellation without notice. This information is intended for eligible Employees and Retirees.

If you have questions regarding admission, please contact the Disney Family Holiday Celebration Cast Admission line at 407-939-DFHC (407-939-3342). For additional questions, please refer to ***D Tools HR***.

Complimentary Snack Coupons

Valid October 13, 2019 – February 13, 2020*

Eligible Employees and Retirees will receive six (6) Disney Family Holiday Celebration coupons, each valid for one (1) complimentary snack item. See below for eligible snack items and additional details.

Valid at *Disneyland®* Resort and *Walt Disney World®* Resort.

**Walt Disney World® Resort block-out dates for complimentary snack coupons:* (Nov. 28-Dec. 1, 2019; Dec. 20, 2019 – Jan. 4, 2020)

Disney Family Holiday Celebration Snack Coupon Details

Each coupon is valid for one (1) complimentary box of popcorn OR one (1) regular-sized soft drink/non-alcoholic bottled beverage OR one (1) regular pretzel OR one (1) regular churro OR one (1) Mickey premium ice cream bar OR one (1) Mickey ice cream sandwich OR one (1) frozen fruit bar OR one (1) piece of whole fruit (apple OR banana OR orange) at participating counter-service locations or carts at *Disneyland®* Park, *Disney California Adventure®* Park, *Magic Kingdom®* Park, *Epcot®*, *Disney's Hollywood Studios®*, *Disney's Animal Kingdom®* Theme Park, *Disney's Typhoon Lagoon* water park, *Disney's Blizzard Beach®* Water Park, and Disney Springs® Marketplace Snacks OR one (1) food item at the Festival of Holidays Marketplace OR Lunar New Year Festival located in *Disney California Adventure®* Park.

- Regular pretzel can be combined with cheese sauce.
- Regular churro can be combined with accompanying sauce.
- Not valid at table-service locations.
- Not valid on non-alcoholic specialty beverages, merchandise, novelty items (e.g., mugs, glow items, etc.).
- Not valid on pretzels with jalapeño or cream cheese or any other filling.
- Not valid on special flavored churros or churros with any filling.
- Not valid at walk-around popcorn vendors or at merchandise locations.
- Not valid at any Food & Beverage locations in *Star Wars: Galaxy's Edge*.
- Cannot be combined with any other certificate, offer or discount.
- Eligible Employee or Retiree does not need to be present to validate this coupon.
- Not valid with the Mobile Ordering Service.
- Separate park admission may be required.

COUPONS HAVE NO CASH VALUE AND MAY NOT BE REDEEMED FOR CASH IN WHOLE OR IN PART. COUPON MUST BE SURRENDERED AT TIME OF REDEMPTION. COUPON WILL NOT BE REPLACED IF LOST, DAMAGED, STOLEN, OR EXPIRED. PHOTOCOPIES WILL NOT BE ACCEPTED.

Dining Discount Certificates

VALID OCT. 13, 2019 - OCT. 10, 2020*

Enjoy special dining discounts at select Disney restaurants with your Disney Family Holiday Celebration certificates for 30%, 40%, and 50% off.

DISCOUNTS ON MEALS AT PARTICIPATING *DISNEYLAND*® RESORT RESTAURANTS AND *WALT DISNEY WORLD*® RESORT RESTAURANTS ARE VALID FROM OCTOBER 13, 2019 – OCTOBER 10, 2020*.

**ALL WALT DISNEY WORLD® RESORT LOCATIONS ARE SUBJECT TO THE FOLLOWING RESTAURANT BLOCK-OUT DATES: (Nov. 28-Dec. 1, 2019; Dec. 20, 2019 – Jan. 4, 2020; Feb. 14, 2020; Apr 10-12, 2020, May 10, 2020, and July 4, 2020)*

Eligible Employees and Retirees will receive:

- One (1) 30% discount certificate
- One (1) 40% discount certificate
- One (1) 50% discount certificate

Dining discount certificates are valid for breakfast, brunch, lunch, or dinner at participating table-service restaurants and quick-service restaurants at *Disneyland*® Resort and *Walt Disney World*® Resort. See below for participating restaurants and restrictions.

Eligible Employee or Retiree must be present and show a valid Company-issued ID when using a dining discount certificate at a participating restaurant. The name on the Company-issued ID must match the name on the dining discount certificate. Please present your dining discount certificate to your server prior to ordering. Each dining discount certificate is valid for one (1) meal per person for you and up to number of guests listed on your dining discount certificate. If you have more guests dining at your table than are eligible for the discount, the discount will be applied only to the number of guests listed on your dining discount certificate plus you.

At participating quick-service locations, each meal includes one (1) entrée, one (1) non-alcoholic beverage, and one (1) dessert (dessert not offered at breakfast). At participating table-service locations, each meal includes one (1) appetizer or soup or salad or breakfast bakery item, one (1) entrée, one (1) non-alcoholic beverage, and one (1) dessert (dessert not offered at breakfast) OR one (1) full buffet.

An 18% gratuity will be added to the check based on the pre-discounted check total for all table-service locations.

Guests under the age of three (3) may share from an adult plate at no charge, or purchase a meal from the menu.

Dining discount certificate restrictions:

- Not valid on any alcoholic beverages, non-alcoholic specialty beverages, merchandise, novelty items (e.g., mugs, glow items, etc.), dining packages, or special events (e.g., Fantasmic! show, Candlelight Processional, etc.).
- Not valid at any meal carts, wagons, mobile outdoor vending carts, bars, lounges, 21 Royal®, Club 33®, Classic Afternoon Tea at the *Disneyland*® Hotel, non-participating restaurants, or in *Star Wars: Galaxy's Edge*.
- Not valid on any Friday, Saturday, or Sunday at *Napa Rose*® Restaurant, *Carthay Circle Restaurant*®, *Steakhouse 55*® Restaurant, Goofy's Kitchen and Lamplight Lounge.
- Cannot be combined with any other certificate, offer or discount (e.g., Tables in Wonderland, Disney Dining Plan, 20% discount on Employee meals, etc.). No substitutions.
- In store purchase only. Not valid with the Mobile Ordering service.
- Separate park admission may be required.

Reservations for table-service restaurants are limited and may not be available at all locations and seating times. Therefore, eligible Employees and Retirees are strongly encouraged to book dining reservations online for breakfast, brunch, lunch, or dinner at participating table-service restaurants at *Disneyland*® Resort and *Walt Disney World*® Resort. Reservations for *Disneyland*® Resort restaurants can be booked directly online at [Disneyland.com/dine](https://disneyland.com/dine) or by calling 714-781-DINE. Reservations for *Walt Disney World*® Resort restaurants can be booked directly online at MyDisneyExperience.com or by calling 407-WDW-CAST (407-939-2278). Reservations are strongly recommended for table-service restaurants but not required to receive your discount.

Please use links below to see participating *Disneyland*® Resort and *Walt Disney World*® Resort restaurants.

Participating restaurants may change without notice. Separate park admission may be required.

IF YOU HAVE ANY QUESTIONS AS TO WHETHER A LOCATION IS HONORING THE DINING DISCOUNT CERTIFICATE, PLEASE ASK BEFORE ORDERING OR WHEN MAKING ANY RESERVATIONS.

CERTIFICATES HAVE NO CASH VALUE AND MAY NOT BE REDEEMED FOR CASH IN WHOLE OR IN PART. CERTIFICATES MUST BE SURRENDERED AT TIME OF REDEMPTION. CERTIFICATES WILL NOT BE REPLACED IF LOST, DAMAGED, STOLEN, OR EXPIRED. CERTIFICATES ARE NON-TRANSFERABLE AND PHOTOCOPIES WILL NOT BE ACCEPTED.

PARTICIPATING *DISNEYLAND*® RESORT RESTAURANTS:

***DISNEYLAND*® THEME PARK DINING**

<i>Disney California Adventure</i>® Park <ul style="list-style-type: none">• Award Wieners• Boardwalk Pizza & Pasta• <i>Carthay Circle Restaurant</i>® (not valid on any Friday, Saturday, Sunday, or dining package)• Cocina Cucamonga• Corn Dog Castle• Flo's V8 Café• Lamplight Lounge (not valid on any Friday, Saturday, or Sunday)• Lucky Fortune Cookery• Pacific Wharf Café• Paradise Garden Grill• Smokejumpers Grill• Wine Country Trattoria (not valid on any dining package)	<i>Disneyland</i>® Park <ul style="list-style-type: none">• Alien Pizza Planet – "A Better Place"• Bengal Barbecue• Blue Bayou® (not valid on any dining package)• Cafe Orleans• Clarabelle's• Daisy's Diner• French Market• Galactic Grill• Golden Horseshoe• Hungry Bear (not valid on any dining package)• Jolly Holiday Bakery Café• Plaza Inn (not valid on any dining package)• Pluto's Dog House• Rancho Del Zocalo• Red Rose Taverne• Refreshment Corner• River Belle Terrace (not valid on any dining package)• Royal Street Veranda• Stage Door Café• Tropical Hideaway
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***DISNEYLAND*® RESORT DINING**

<i>Disneyland</i>® Hotel <ul style="list-style-type: none">• Goofy's Kitchen (not valid on Friday, Saturday, or Sunday)• <i>Steakhouse 55</i>® (breakfast & dinner only, not valid on any Friday, Saturday or Sunday)• Tangaroa Terrace	<i>Disney's Grand Californian Hotel</i>® & Spa <ul style="list-style-type: none">• GCH Craftsman Bar & Grill• <i>Napa Rose</i>® (not valid on any Friday, Saturday or Sunday)• Storyteller's Café• White Water Snacks <i>Disney's Paradise Pier</i>® Hotel <ul style="list-style-type: none">• PCH Grill
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PARTICIPATING WALT DISNEY WORLD® RESORT RESTAURANTS:

WALT DISNEY WORLD® THEME PARK DINING*

<p><i>Magic Kingdom® Park</i></p> <ul style="list-style-type: none">• Casey's Corner• Columbia Harbour House• Cosmic Ray's Starlight Café• Diamond Horseshoe• Jungle Navigation Co. Ltd. Skipper Canteen• Liberty Tree Tavern• Pecos Bill Tall Tale Inn & Café• Pinocchio Village Haus• Tomorrowland Terrace Restaurant• Tony's Town Square Restaurant• Tortuga Tavern <p><i>Epcot®</i></p> <ul style="list-style-type: none">• Biergarten Restaurant• Chefs de France (Lunch Only)• Coral Reef Restaurant (Lunch Only)• Electric Umbrella• Garden Grill Restaurant• Kringla Bakeri Og Kafé• La Cantina de San Angel (Lunch Only)• Liberty Inn• Lotus Blossom Café• Nine Dragons Restaurant (Lunch Only)• Restaurant Marrakesh• Rose & Crown Pub & Dining Room (Lunch Only)• San Angel Inn Restaurante (Lunch Only)• Sommerfest• Sunshine Seasons• Teppan Edo (Lunch Only) – Discount does not apply to add-on menu items category• Tokyo Dining (Lunch Only) – Discount does not apply to add-on menu items category• Tutto Italia Ristorante (Lunch Only)• Via Napoli Ristorante e Pizzeria (Lunch Only)• Yorkshire County Fish Shop	<p><i>Disney's Hollywood Studios®</i></p> <ul style="list-style-type: none">• ABC Commissary• Backlot Express• Catalina Eddie's• Dockside Diner• Fairfax Fare• Hollywood & Vine• PizzeRizzo• Rosie's All-American Café• The Hollywood Brown Derby <p><i>Disney's Animal Kingdom® Theme Park</i></p> <ul style="list-style-type: none">• Flame Tree Barbecue• Pizzafari• Restaurantosaurus• Satu'li Canteen• Tiffins• Tusker House Restaurant• Harambe Market
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(Nov. 28-Dec. 1, 2019; Dec. 20, 2019 – Jan. 4, 2020; Feb. 14, 2020; Apr 10-12, 2020, May 10, 2020, and July 4, 2020)

WALT DISNEY WORLD® RESORT DINING*

<p>Disney's All-Star Resorts</p> <ul style="list-style-type: none">• All food courts <p>Disney's Art of Animation Resort</p> <ul style="list-style-type: none">• Landscape of Flavors <p>Disney's Animal Kingdom Lodge®</p> <ul style="list-style-type: none">• Boma – Flavors of Africa• Jiko – The Cooking Place• Sanaa• The Mara <p>Disney's BoardWalk Inn</p> <ul style="list-style-type: none">• BoardWalk Bakery• ESPN Club (Lunch: Monday-Friday only)• Flying Fish• Trattoria al Forno (Dinner Only) <p>Disney's Caribbean Beach Resort®</p> <ul style="list-style-type: none">• Centertown Market• Sebastian's Bistro• Spyglass Grill <p>Disney's Contemporary Resort®</p> <ul style="list-style-type: none">• Contempo Café• The Wave...of American Flavors <p>Disney's Coronado Springs Resort®</p> <ul style="list-style-type: none">• Three Bridges Bar & Grill (Sunday through Thursday between 4:30 PM and 6PM only)• Toledo – Tapas, Steak & Seafood (Sunday through Thursday between 5PM and 6PM only) <p>Disney's Fort Wilderness® Resort & Campground</p> <ul style="list-style-type: none">• Trail's End Restaurant <p>Disney's Grand Floridian Resort & Spa®</p> <ul style="list-style-type: none">• 1900 Park Fare (Breakfast Only)• Cítricos• Gasparilla Island Grill• Grand Floridian Café <p>Disney's Old Key West Resort®</p> <ul style="list-style-type: none">• Good's Food to Go• Olivia's Café	<p>Disney's Polynesian Village Resort®</p> <ul style="list-style-type: none">• Capt. Cook's• Kona Café <p>Disney's Pop Century Resort®</p> <ul style="list-style-type: none">• Everything POP Shopping & Dining <p>Disney's Port Orleans Resorts</p> <ul style="list-style-type: none">• Boatwright's Dining Hall• Riverside Mill Food Court• Sassagoula Floatworks and Food Factory <p>Disney's Saratoga Springs Resort & Spa®</p> <ul style="list-style-type: none">• The Artist's Palette• The Turf Club Bar and Grill <p>Disney's Vero Beach Resort</p> <ul style="list-style-type: none">• Wind and Waves Grill• Wind and Waves Market <p>Disney's Wilderness Lodge®</p> <ul style="list-style-type: none">• Geyser Point Bar & Grill• Roaring Fork• Storybook Dining at Artist Point• Whispering Canyon Café <p>Disney's Yacht and Beach Club Resorts</p> <ul style="list-style-type: none">• Ale & Compass Restaurant• Cape May Café (Breakfast and Dinner-After 8PM)• The Market at Ale & Compass• Yachtsman Steakhouse <p>Disney Springs® Area</p> <ul style="list-style-type: none">• AristoCrepes• B.B. Wolf's Sausage Co.• D-Luxe Burger• Disney Operated Food Trucks• The Daily Poutine
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WALT DISNEY WORLD® WATER PARKS & SPORTS DINING*

Disney's Blizzard Beach® Water Park <ul style="list-style-type: none">• Avalunch• Lottawatta Lodge• Warming Hut	Disney's Typhoon Lagoon water park <ul style="list-style-type: none">• Leaning Palms• Typhoon Tilly's ESPN Wide World of Sports Complex <ul style="list-style-type: none">• ESPN Wide World of Sports Grill
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ALL **WALT DISNEY WORLD® RESORT LOCATIONS ARE SUBJECT TO THE FOLLOWING RESTAURANT BLOCK-OUT DATES:*

(Nov. 28-Dec. 1, 2019; Dec. 20, 2019 – Jan. 4, 2020; Feb. 14, 2020; Apr 10-12, 2020, May 10, 2020, and July 4, 2020)

40% Off Merchandise

October 13, 2019 – February 13, 2020

Enjoy a special holiday discount of 40% off most items at select Disney Parks and Resorts merchandise locations.

TO RECEIVE YOUR 40% MERCHANDISE DISCOUNT:

Eligible Employees and Retirees and the spouses/domestic partners of eligible Employees and Retirees may receive a 40% discount on select merchandise purchases (subject to certain restrictions) made at participating merchandise locations at: (i) *Disneyland*® Resort Theme Parks, Resort Hotels and *Downtown Disney*® District, and (ii) *Walt Disney World*® Resort Theme Parks, Water Parks, ESPN Wide World of Sports Complex, Resort Hotels and Disney Springs® Area.

The discount will be available at the China, Morocco and Japan pavilions (October 13, 2019 – December 15, 2019 only at the Japan pavilion) at *Epcot*® and at all Arribas Brothers and Rubio Arts locations at both *Disneyland*® Resort and *Walt Disney World*® Resort (some exclusions and restrictions may apply).

The 40% discount will be available on Disney PhotoPass® service photo prints and print packages purchased at select Disney PhotoPass® locations at the *Disneyland*® Resort and the *Walt Disney World*® Resort.

The 40% discount on Disney PhotoPass® service photo prints and print packages is subject to the following restrictions:

- *Disneyland*® Resort:
 - Offer valid only at onsite Disney PhotoPass® service Sales Centers and participating attraction sales centers.
 - Offer not valid for: photo prints and print packages purchased at locations other than those listed above (including, without limitation, dining locations), individual digital downloads, Disney PhotoPass+ One Week, the Disney PhotoPass® Collection, the Disney PhotoPass® Collection + Disc, the gallery disc, Signature Photo Experiences, and all online and in-app purchases.
 - Disney PhotoPass® service is subject to the Disney PhotoPass® service terms found at <https://disneyland.disney.go.com/photopass-terms-conditions/>.
- *Walt Disney World*® Resort:
 - Offer valid only at onsite Disney PhotoPass® service Sales Centers, attraction sales centers or the Disney PhotoPass® Studio at Disney Springs®.
 - Offer not valid for: photo prints and print packages purchased at locations other than those listed above, individual digital downloads, Memory Maker®, Memory Maker® One Day, the Memory Maker® Archive Disc, and all online and in-app purchases.
 - Disney PhotoPass® service is subject to the Disney PhotoPass® service terms found at <https://disneyworld.disney.go.com/photopass-terms-conditions/>.

- Photo prints and print packages are for personal use only. Not responsible for missing, lost or damaged photos. Separate theme park admission may be required. Subject to restrictions and change without notice.

To enable the 40% discount to be applied to your purchases from the “Shop” section of the My Disney Experience mobile app, you must link your active Main Entrance Pass or Self-Admission Pass to your My Disney Experience account. To enable the 40% discount to be applied to Disney Parks merchandise purchases on the shopDisney mobile app or on shopDisney.com, you must register your shopDisney account as a Cast Member (providing both your PERNR number and MyID credentials). Please note, the 40% Disney Family Holiday Celebration discount applies only to items within the “Parks” tab of shopDisney.com or the “Disney Parks” tab of the shopDisney mobile app. For other items available on the shopDisney website or app, your standard Cast Member discount will apply.

The special holiday discount on merchandise is NOT available at certain merchandise locations, including, but not limited to:

- *Disneyland® Resort*
 - TEAM Centers, Company D Stores, Property Control, Games of Pixar Pier, Fairytale Arts, Jewel of Orleans, Silhouette Studio, Ghirardelli Soda Fountain and Chocolate Shop, Main Street Magic featuring Houdini Magic Shop, face painting locations, any *Downtown Disney®* District location (except *World of Disney®* Store, Disney’s Pin Traders, Marceline’s Confectionary, Disney Home, The Disney Dress Shop, and WonderGround Gallery), and certain other locations that are not owned and operated by the owners of the *Disneyland® Resort*.
- *Walt Disney World® Resort* and nearby
 - Company D Stores, Cast Connection, Fossil Fun Games, *Disney store*, Disney’s Character Premiere, Disney’s Character Warehouse, Shades of Green, The *LEGO®* Store, *Rainforest Café®*, *T-REX®*, *Yak & Yeti®* Restaurant, *Curl®* by Sammy Duval and other locations that are not owned and operated by the owners of the *Walt Disney World® Resort*. For the Walt Disney World Dolphin Hotel, Walt Disney World Swan Hotel, and Disney Springs® Area hotels, the holiday discount is only available at the Disney owned and operated merchandise locations within the hotels.

IF YOU HAVE ANY QUESTIONS AS TO WHETHER A LOCATION IS HONORING THE SPECIAL HOLIDAY DISCOUNT ON MERCHANDISE, PLEASE ASK BEFORE MAKING ANY PURCHASES.

The 40% discount does not apply to purchases of certain items, including but not limited to:

- National brand fragrances, treatments and cosmetics
- *Tag Heuer®* watches
- *Star Wars: Galaxy’s Edge* merchandise that is branded (either on the packaging, label, tag or the item itself) with “*Star Wars: Galaxy’s Edge*,” “Droid Depot,” “Dok Ondar’s Den of Antiquities,” “Black Spire Outpost,” or any images representing any of such names, whether sold in *Star Wars: Galaxy’s Edge* or other locations throughout the *Disneyland® Resort* or the *Walt Disney World® Resort*, or Disney Cruise Line® locations.
- *Walt Disney World® Resort*:

- *Epcot*®: China pavilion – sterling silver products, carpets, and 14-karat gold jewelry, Shanghai Disney Resort merchandise, books, alcoholic beverages (wine & beer), sugar art merchandise and already discounted merchandise; Japan Pavilion - Mikimoto pearls, rhythm clocks, perfumes, sake bottle sales, sake tasting sales, Studio Ghibli items and Sanrio items.

Additional merchandise exclusions, as well as other terms, conditions and restrictions (including but not limited to quantity limits and maximum annual discount) relating to your use of the special holiday discount are set forth in the *Complimentary Theme Park Merchandise Discounts policy*. Offer elements subject to change or cancellation without notice.

Discount privileges are for personal use only and may not be used to purchase merchandise with the intent to resell the merchandise. Eligible Employees and Retirees may not extend their discounts to others, including other Employees or Retirees who receive a lesser discount. Violations may result in loss of privileges and disciplinary action, up to and including termination.

35% off Merchandise at:

- **TEAM CENTERS - *Disneyland*® Resort**
- **COMPANY D - *Walt Disney World*® Resort**

October 13, 2019 – February 13, 2020

Use your Disney Family Holiday Celebration certificate to take advantage of special savings at *Disneyland*® Resort TEAM Centers or *Walt Disney World*® Resort Company D locations. Present your Disney Family Holiday Celebration certificate and enjoy a one-time savings.

TO RECEIVE 35% OFF SELECT MERCHANDISE AT *DISNEYLAND*® RESORT TEAM CENTERS OR YOUR ENTIRE PURCHASE AT ANY *WALT DISNEY WORLD*® RESORT COMPANY D STORE, PRESENT THE FOLLOWING:

- Give your one-time use *Disneyland*® Resort TEAM Center / *Walt Disney World*® Resort Company D discount certificate to the Cast Member at the register
- Eligible Employees and Retirees and spouses/domestic partners of eligible Employees and Retirees MUST present a Company-issued ID or government-issued photo ID and Spouse/Domestic Partner Pass, respectively

The Disney Family Holiday Celebration certificate is:

- Valid at *Disneyland*® Resort TEAM Center or *Walt Disney World*® Resort Company D locations only
- Not valid on previously purchased merchandise, DVD products, *Disneyland*® Resort or *Walt Disney World*® Resort tickets, area attraction tickets, movie tickets, stamps, limited-edition merchandise, gift cards, tickets for area events/sports or liquidation merchandise.
- Not valid on *Disneyland*® Resort TEAM Center services, including but not limited to, dry cleaning, jewelry repair, fax and photocopies. Check with any TEAM Center team member for specific details.
- Limit one certificate per person. Valid Company-issued ID, or Spouse/Domestic Partner Pass and a valid government-issued photo ID, required, as applicable.
- Cannot be used with any other certificate or discount.
- Certificate must be surrendered at time of purchase; one-time use only.
- Certificate is non-transferable and may not be redeemed for cash in whole or in part.
- Photocopies will not be accepted and certificate will not be replaced if lost, stolen, or damaged.
- Subject to restrictions and change without notice.

Discount privileges are for personal use only and may not be used to purchase merchandise with the intent to resell the merchandise or to exchange or trade the merchandise for something of value. Violations may result in loss of the privilege and disciplinary action, up to and including termination.

20% off Merchandise at

- **COMPANY D - *Disneyland*® Resort**
- **CAST CONNECTION - *Walt Disney World*® Resort**

October 13, 2019 – February 13, 2020*

Use your Disney Family Holiday Celebration certificate to take advantage of special savings at *Disneyland*® Resort Company D or *Walt Disney World*® Resort Cast Connection locations. Each eligible Employee and Retiree will receive (2) two certificates. Present your Disney Family Holiday Celebration certificate and enjoy the savings.

TO RECEIVE 20% OFF SELECT MERCHANDISE AT *DISNEYLAND*® RESORT COMPANY D OR YOUR ENTIRE PURCHASE AT *WALT DISNEY WORLD*® RESORT CAST CONNECTION, PRESENT THE FOLLOWING:

- Give your one-time use *Disneyland*® Resort Company D / *Walt Disney World*® Resort Cast Connection Discount certificate to the Cast Member at the register
- Eligible Employees and Retirees and spouses/domestic partners of eligible Employees and Retirees **MUST** present a Company-issued ID or government-issued photo ID and Spouse/Domestic Partner Pass, respectively

The Disney Family Holiday Celebration certificate is:

- Valid at *Disneyland*® Resort Company D or *Walt Disney World*® Resort Cast Connection locations only.
- Along with this certificate, a valid Company-issued ID must be presented at time of purchase. An eligible spouse or domestic partner must present a Spouse/Domestic Partner Pass and a valid government-issued photo ID along with this certificate at time of purchase.
- Not valid on previously purchased merchandise, DVDs or media products, grocery items, or at Mickey's Treasures ('as is' items).
- Limit one certificate per person per visit.
- Cannot be used with any other certificate or discount.
- Certificate must be surrendered at time of purchase.
- Certificate is non-transferable and may not be redeemed for cash in whole or in part.
- Photocopies will not be accepted, and certificate will not be replaced if lost, stolen, or damaged.
- Certificate not valid on Property Control items.
- Subject to restrictions and change without notice.

Discount privileges are for personal use only and may not be used to purchase merchandise with the intent to resell the merchandise or to exchange or trade the merchandise for something of value. Violations may result in loss of the privilege and disciplinary action, up to and including termination.

Disney Resort Hotels Special Rates

October 13, 2019 – February 13, 2020*

Booking Resort stays at *Disneyland*® Resort and *Walt Disney World*® Resort begins:

- October 1, 2019

Booking Resort stays at Aulani – A Disney Resort and Spa is currently in effect.

Enjoy Special Holiday Room Rates!

- Eligible Employees:
 - *Disneyland*® Resort
 - *Walt Disney World*® Resort
 - Aulani – A Disney Resort and Spa
- Eligible Retirees:
 - *Disneyland*® Resort: 714-520-5060
 - *Walt Disney World*® Resort: 407-939-2278
 - Aulani – A Disney Resort and Spa: 1-866-443-4176

Complimentary Disney PhotoPass® Service 5x7 Photo Print

October 13, 2019 – February 13, 2020*

***BLOCK-OUT DATES:** Nov. 28 - Dec. 1, 2019, Dec. 20, 2019 – Jan. 1, 2020

Cherish your special memories of the season with one (1) complimentary 5x7 photo print from Disney PhotoPass® service. Type of photo eligible for redemption varies by location. See below for additional details.

CAPTURE THE MEMORIES WITH A DISNEY PHOTOPASS® SERVICE PHOTOGRAPH

Eligible Employees and Retirees participating in the 2019 Disney Family Holiday Celebration may each receive one (1) complimentary 5x7 Disney PhotoPass® service photo print taken at either *Disneyland*® Resort or at *Walt Disney World*® Resort.

***Disneyland*® Resort:**

Offer valid only at Kingswell Camera Shop or Main Street Photo Supply Co. **Not valid online or via the app.** Eligible Employee or Retiree does not need to be present to validate this certificate. **Redemption must occur within 45 days of the date your photo was taken, but no later than February 13, 2020. Redemption must occur before 5 p.m.** Disney PhotoPass® service is subject to the Disney PhotoPass® service terms found at <https://disneyland.disney.go.com/photopass-terms-conditions/>.

***Walt Disney World*® Resort:**

Offer valid only for a photo taken by a Disney PhotoPass® service photographer, and not for an attraction photo. Offer valid for redemption only at select onsite Disney PhotoPass® service Sales Centers or the Disney PhotoPass® service Studio at Disney Springs®. **Not valid online, via the app, or at the Disney PhotoPass® service Sales Center at Epcot®.** Eligible Employee or Retiree does not need to be present to validate this certificate. **Redemption must occur within 45 days of the date your photo was taken, but no later than February 13, 2020. Enjoy quicker service by redeeming the certificate prior to 5 p.m. daily and avoiding peak holiday times.** Disney PhotoPass® service is subject to the Disney PhotoPass® service terms found at <https://disneyworld.disney.go.com/photopass-terms-conditions/>.

Present certificate at a location listed above to receive this offer. This certificate will not be replaced if lost or damaged and may not be transferred for a commercial purpose. Photo is for personal use only. Not responsible for missing, lost or damaged photos. Separate theme park admission may be required. Subject to restrictions and change without notice.

CERTIFICATE HAS NO CASH VALUE AND MAY NOT BE REDEEMED FOR CASH IN WHOLE OR IN PART.
CERTIFICATE MUST BE SURRENDERED AT TIME OF REDEMPTION. PHOTOCOPIES WILL NOT BE ACCEPTED.

BLOCK-OUT DATES: Nov. 28 - Dec. 1, 2019, Dec. 20, 2019 – Jan. 1, 2020

ADDITIONAL DISNEY FAMILY HOLIDAY CELEBRATION SPECIAL OFFERS

There are more offers to take advantage of during the holiday season:

- **Special holiday 35% discount on select spa services* at select *Walt Disney World*® Resort spas:**
 - **Eligible Employees: View more information**
 - **Eligible Retirees: Call (407) 939-7727**
 - **For additional information regarding spa offerings visit [DisneyWorld.com/spas](https://disneyworld.com/spas)**
- **Special holiday greens fees at select *Walt Disney World*® Resort golf courses from Monday, November 18, 2019 – Thursday, January 9, 2020*:**
 - **Eligible Employees: View more information**
 - **Eligible Retirees: Call (407) 939-4653 For additional information and to book tee time**
- **50% off enrollment fee at Mickey's Cast Fitness:**
 - **For eligible Employees only: View more information**

*Subject to availability, restrictions, and change or cancellation without notice. The rules, entitlements and procedures of the Complimentary Admissions and Discount Policy and the Disney Family Holiday Celebration Program, in effect from time to time, apply.

ADDITIONAL INFORMATION ABOUT DISNEY FAMILY HOLIDAY CELEBRATION

If you have questions regarding admission, please call the Disney Family Holiday Celebration Cast Admission line at 407-939-DFHC (407-939-3342). For any additional questions, please refer to D Tools HR.

**Best Wishes for a Joyous
Holiday Season and a
Happy New Year!**